

## BUS ROUTE RATES

### CITY FIXED ROUTE

The current rate for the City Fixed Route is \$1.00 per trip for General ridership. For Seniors/Disabled, and Students, the rates are \$ .50 per passenger trip. Children 6 years of age and under are free for up to 3 children after that the fee is \$ 0.50 per child.

### DIAL-A- RIDE

All Dial-A-Ride passenger trips are set at \$1.75 per trip. The Subsidized Vehicle for Hire Taxi Vouchers are good for Dial-A-Ride service as well. If an attendant or caregiver is necessary to provide assistance their trip would be free of charge.

### COMMUTER ROUTES

Commuter route service to the Sierra Army Depot is considered premium service due to the special route that is provided while on the facility therefore the rates for daily and monthly passes are available with this special route service in mind. Daily passes are available for \$5.50 and monthly passes are \$15.00 more than the regular monthly pass. There are no reduced rate passes available for this service



Thank you for choosing to ride the Lassen Rural Bus public transit service. We want to hear from you especially if you are unhappy with our service for any reason. Please feel free to either call the LRB office at 252-7433 or the Lassen Transit Service Agency at 251-8288.

## 252-RIDE (7433)



## LASSEN RURAL BUS



# Rider's Guide

Effective  
MAY 2011

Lassen Transit Service Agency  
Public Transit Service

## BUS ROUTES

Lassen Rural Bus has 2 Commuter Routes, 1 Fixed Route with complementary Dial-A-Ride, 2 Deviated Fixed Routes, 1 Demand Response Route, and Charter Bus Service availability, see below:

**WEST COUNTY COMMUTER ROUTE:** - Provides round trip service between Susanville, Westwood, Lake Almanor, and Chester (*Plumas County*) three times per day during the week and twice on Saturdays.

**SOUTH COUNTY COMMUTER ROUTE:** - Two buses provide round trips between Susanville, Sierra Army Depot with stops along the way in Johnstonville, Janesville and Milford.

**SOUTH COUNTY to SUSANVILLE DEVIATED FIXED ROUTE:** - Provides service from/to the Herlong, Doyle, Milford and Janesville communities to Susanville in the mornings and from Susanville to Janesville, Milford, Doyle, and Herlong in the afternoon with stops along the way. Call the LRB office for more information.

**EAST COUNTY DEVIATED FIXED ROUTE:** - Provides service to the Standish, Litchfield, and Leavitt Lake areas from the Sierra Army Depot to Susanville in the mornings and Susanville to the Sierra Army Depot in the afternoon with stops along the way. Modified bus route on Fridays. Call the LRB office for more information.

**SUSANVILLE CITY FIXED ROUTE:** - One hour loops in-town to schools, governmental, residential and commercial areas within the city limits of Susanville.

**EAGLE LAKE DEMAND RESPONSE ROUTE:** - Provides twice a month service on the first and third Thursdays of the month beginning in June and ending in December (*or sooner if Eagle Lake Road is closed for the season*).

**DIAL-A-RIDE SERVICE:** Dial-A-Ride is provided as "complementary" service to the Susanville Fixed Route providing *door to door* transportation to customers who are 60 years of age & over or are disabled.

**CHARTER BUS SERVICE:** - Local rates available to groups, businesses, etc. (*Call for information.*)

**MODOC/PLUMAS TRANSFERS:** - LRB provides connectivity to the Modoc County's "Sage Stage" (233-6410) and Plumas County Transit (283-2538). (*Call for details.*)

## RIDING THE BUS IS EASY

1. Check your map and schedule for the bus route location and time that best suits your needs.
2. Arrive at least five minutes before your bus is scheduled to leave. Your bus will never leave a bus stop early.
3. **Rural Areas** - "Flag" down the bus by waving your hand at any safe location proceeding in the correct direction along the route. "Flagging" is not available on the morning run of the South County Commuter. Weather conditions may prevent stopping in some areas.  
**Fixed Routes** - You must wait at designated bus Stops or bus shelters for pick ups and drop offs.
4. Have your **EXACT FARE** ready to drop into the fare box. (*Driver DOES NOT carry change.*)
5. When you are about a block from your stop pull the destination cord which is located along each side of the bus. Otherwise inform the driver if you wish another stop. This is available on "Flag Routes" ONLY.
6. **Drivers must leave on time!** We don't want to leave anyone behind, but we really must stick to the schedule. Please be ready at the designated time and place.

## HOLIDAYS

LRB does not operate on Sundays or on New Year's Day, Martin Luther King Jr.'s Birthday, Presidents Day, Memorial Day, Independence Day, Labor Day, Thanksgiving and Day After, Christmas Eve and Day.

## BUS PASSES

All bus routes have Monthly & Daily Passes available. These passes are available in General and Reduced rates. You may purchase a pass for any route at the LRB Office or on the bus. For information call the office at 252-7433.

### LASSEN COMMUNITY COLLEGE BUS PASSES

All Lassen Community College students are eligible for a free LRB bus pass. Students who wish to obtain a bus pass **MUST** go to the Front Desk in the Administration Building in order to apply for a pass. Please call 257-6181 for more information.

**KOOL KID PASSES**

Lassen Rural Bus "Kool Kid" passes are available to children ages 6 to 17. Passes may be purchased for \$15.00 from any bus driver or by going to the LRB office. The Kool Kid passes are accepted on any bus route throughout the LRB service area EXCEPT the Dial-A-Ride service. Passes are valid from Memorial Day weekend to Labor Day.

**BUS REGULATIONS**

- Avoid unnecessary conversation with the driver while the bus is in motion.
- Carriages and strollers must be folded and out of the aisle.
- Smoking, eating, or drinking is not allowed on the buses.
- Pets, other than service animals, must be kept in pet carriers.
- Shirts and shoes must be worn while on the bus.
- Remain seated while the bus is in motion.
- Writing, spraying, scratching or defacing property in any way on system facilities or vehicles will not be tolerated.
- Radios, CD or tape players are allowed only when headphones are used.
- Weapons of any kind will not be tolerated in or around system facilities or vehicles.
- Profanity (*swearing or cursing*) are not allowed.
- No littering in or on buses or bus shelters.
- Unruly or bothersome behavior is not allowed.
- Young children must be accompanied by an adult.
- Do not block the exit. When boarding the bus, please leave the front seats vacant for persons who are elderly or have a disability

**CUSTOMER SERVICE**

Please call the LRB Transit Center, (530) 252-7433, for answers to any of your questions about routes, schedules, stops, transfer points, fare rates, Dial-A-Ride service, and Charter service.

**LOST and FOUND**

Any item left on a bus is turned into the Transit Center at 701-980 Johnstonville Road. You can check on Lost and Found items by calling 252-7433.

**WHEELCHAIR ACCESS F**

All LRB coaches are equipped with a wheelchair lift and two wheelchair tie-downs. The LRB driver will assist you in boarding and will collect your fare.

**SUGGESTIONS, COMMENTS or COMPLAINTS**

Your comments, suggestions, and complaints are important! Please call or write us about LRB service:

Public Agency Operator:

Lassen Transit Service Agency  
707 Nevada Street, Suite 4, Susanville, CA 96130  
Phone – (530) 251-8288

**LRB BICYCLE GUIDE**

Your safety is important. We would like you to enjoy the bike racks and use them in a safe manner. The following are a few tips to help both you and the Bus Driver.

Each bike rack will hold two bikes. Cyclists are responsible for loading and securing their own bikes.

Have your bike ready to load. Remove water bottles, pumps or any loose items that might fall off when the bus is in motion.

**YOU MUST TELL THE BUS DRIVER BEFORE YOU LOAD OR UNLOAD YOUR BICYCLE.**

Lassen Rural Bus is not responsible for theft, loss of, or damage to bicycles carried on the system or at bus stops.

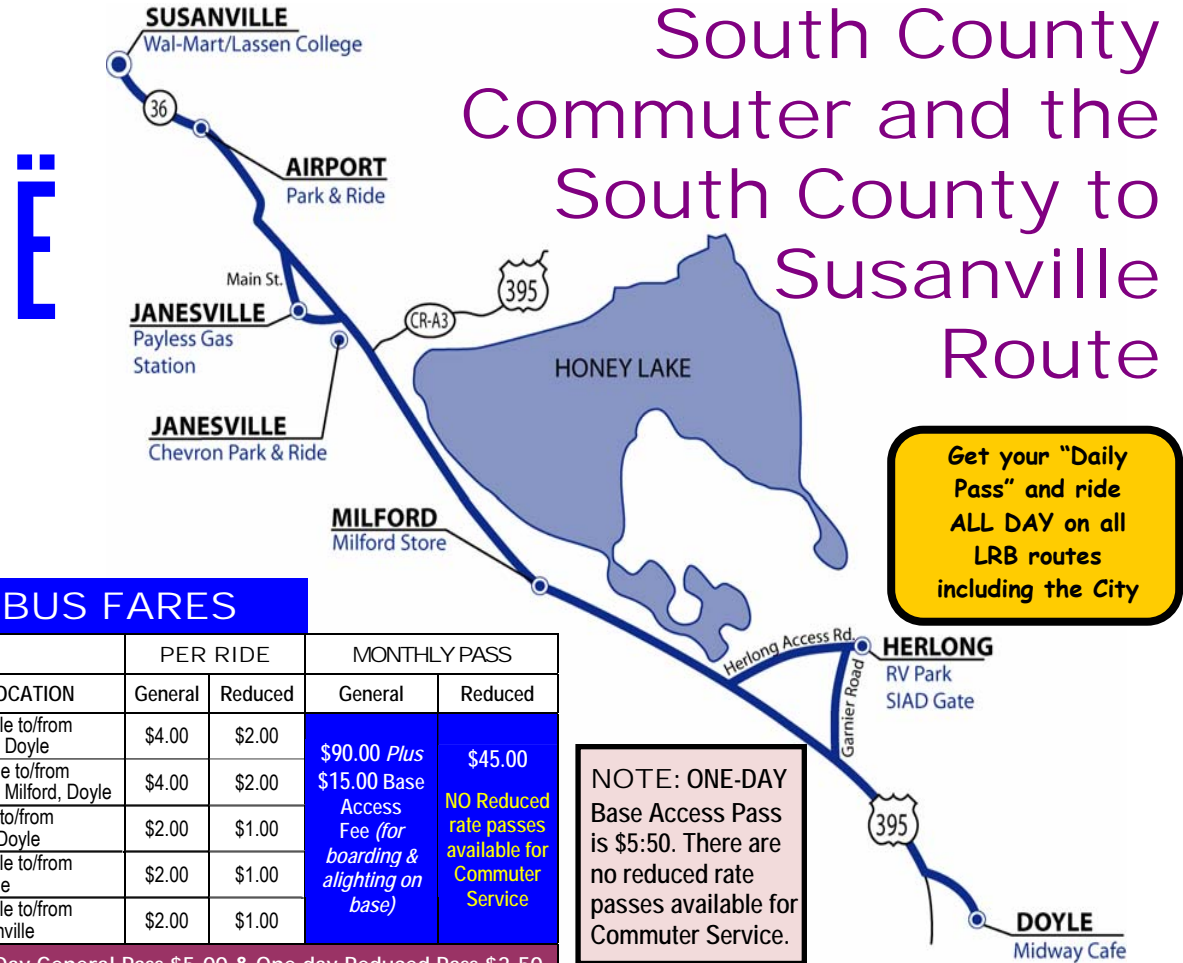
**LOADING BICYCLES**



1. **Tell the Bus Driver**  
**DONT ASSUME THE DRIVER SEES YOU.**
2. Load and unload from the curb side only. **Do not step out into traffic.**
3. Pull up on the handle to release fold down bike rack.
4. Lift your bike onto the rack, fitting wheels into the slots. Each slot is labeled for front and rear tires.
5. Raise the spring loaded support arm over the top of the front tire. Make sure the support arm is resting on the tire and not the fender or frame.

**UNLOADING BICYCLES**

1. **Tell the Bus Driver..**
2. Raise the support arm off the tire. Move the support arm down, out of your way and lift the bike out of the rack.
3. **Refold bike rack** up into the locked position if no other bike is in the rack.
4. **Tell the Bus Driver** when you are done unloading.



Get your "Daily Pass" and ride ALL DAY on all LRB routes including the City

LOCATION	PER RIDE		MONTHLY PASS	
	General	Reduced	General	Reduced
Susanville to/from Herlong, Doyle	\$4.00	\$2.00	<b>\$90.00 Plus \$15.00 Base Access Fee (for boarding &amp; alighting on base)</b>	<b>\$45.00 NO Reduced rate passes available for Commuter Service</b>
Janesville to/from Herlong, Milford, Doyle	\$4.00	\$2.00		
Herlong to/from Milford, Doyle	\$2.00	\$1.00		
Susanville to/from Janesville	\$2.00	\$1.00		
Susanville to/from Johnstonville	\$2.00	\$1.00		
<b>One Day General Pass \$5.00 &amp; One day Reduced Pass \$2.50</b>				

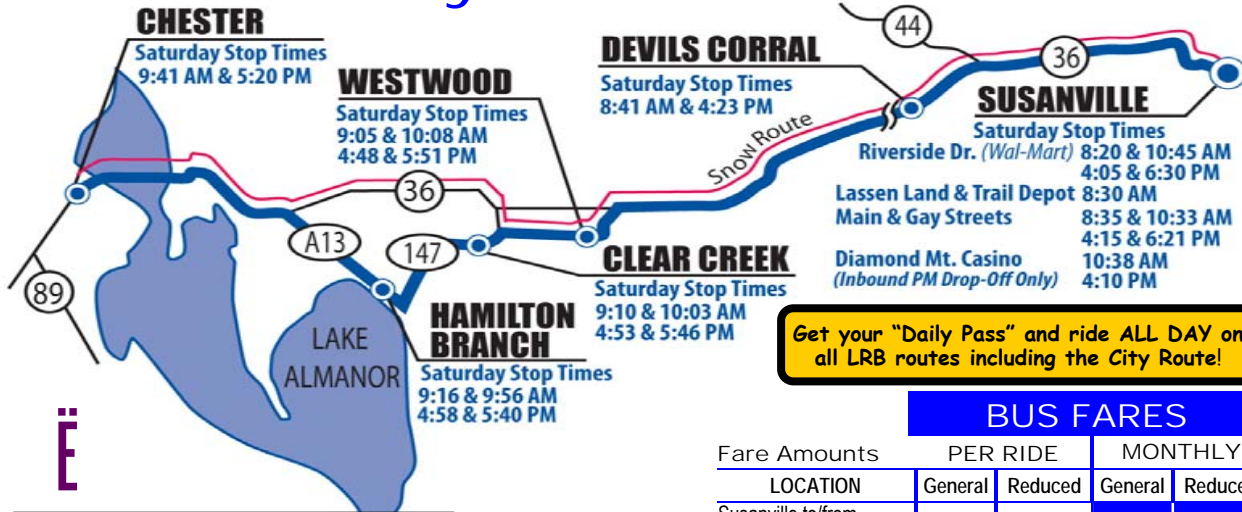
**NOTE: ONE-DAY Base Access Pass is \$5.50. There are no reduced rate passes available for Commuter Service.**

**SOUTH COUNTY COMMUTER and SUSANVILLE ROUTE SCHEDULE**  
Route runs Monday thru Friday except Holidays (listed previously in Rider's Guide.)

**NOTE: Times in Bold indicate AM, and times in Italics indicate PM. South County Commute route stops are indicated in BOLD type.**

AM COMMUTER RUN		FROM SUSANVILLE		PM COMMUTER RUN	
Riverside Drive (Wal-Mart)	<b>5:13</b>	SUSANVILLE - Northeastern Rural Health Clinic	<b>3:00</b>	HERLONG - SIAD Gate	<b>5:00</b>
US 395 & SR 36 - Junction Park & Ride	<b>5:20</b>	SUSANVILLE - Lassen College	<b>3:04</b>	MILFORD - Milford Store	<b>5:30</b>
JANESVILLE - Park & Ride	<b>5:30</b>	SUSANVILLE - Northeastern Rural Health Clinic	<b>3:10</b>	JANESVILLE - Park & Ride	<b>5:45</b>
MILFORD - Milford Store	<b>5:45</b>	JANESVILLE - Payless Gas	<b>3:10</b>	JANESVILLE - Payless Gas	<b>5:47</b>
HERLONG - SIAD Gate	<b>6:00</b>	US 395 & SR 36 - Junction Park & Ride	<b>3:10</b>	US 395 & SR 36 - Junction Park & Ride	<b>5:55</b>
HERLONG - Fort Sage FRC	<b>6:30</b>	Riverside Drive (Wal-Mart)	<b>3:10</b>	Riverside Drive (Wal-Mart)	<b>6:15</b>
HERLONG - RV Park	<b>6:36</b>	JANESVILLE - Payless Gas	<b>3:30</b>		
DOYLE - Post Office	<b>6:55</b>				
DOYLE - Senior Center	<b>7:02</b>				

# West County Commuter Route



Get your "Daily Pass" and ride ALL DAY on all LRB routes including the City Route!

## BUS FARES

LOCATION	PER RIDE		MONTHLY	
	General	Reduced	General	Reduced
Susanville to/from Chester	\$4.00	\$2.00	\$90.00	\$45.00
Susanville to/from Hamilton Branch	\$3.00	\$1.50		
Susanville to/from Clear Creek	\$3.00	\$1.50		
Susanville to/from Westwood	\$3.00	\$1.50		
Susanville to/from Devil's Corral	\$2.00	\$1.00		
Hamilton Branch to/from Clear Creek	\$1.00	\$.50		

**NOTE SNOW ROUTE:** At times snow causes poor road conditions. Please be aware during these times the LRB will experience modifications to the bus route which will impact all stops on SR 147 and CR A13. The West County Snow Route is indicated by the red line on route map. Please make sure and call the LRB office during these poor weather conditions to make sure the bus is running in your area.

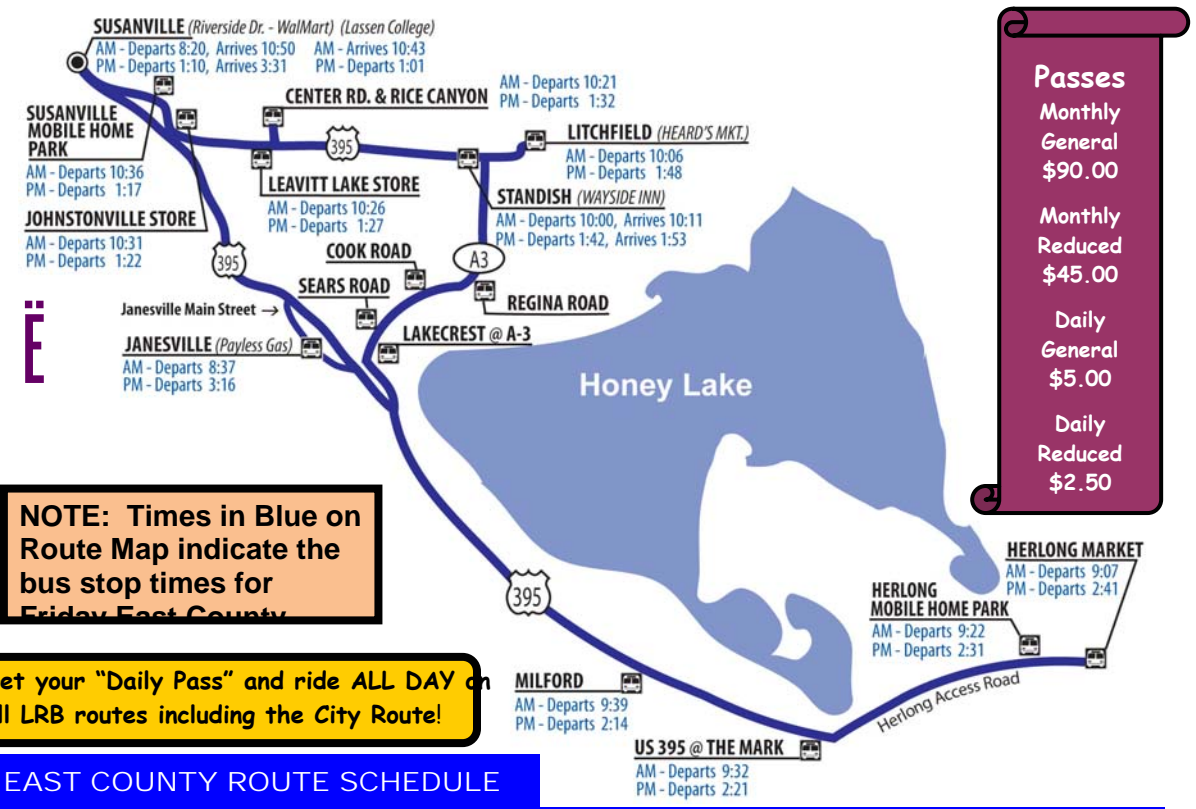
**PASSES**  
Monthly \$90.00  
Reduced Monthly \$45.00  
Daily \$5.00

## WEST COUNTY COMMUTER ROUTE SCHEDULE

Route runs Monday thru Saturday *except* Holidays (listed previously in Rider's Guide.) "Flag" the Bus anywhere along the route at any "safe" location for a pick-up.

MORNING TRIP		MID DAY TRIP		EVENING TRIP	
SUSANVILLE - Riverside Drive (Wal-Mart)	5:10	SUSANVILLE - Riverside Drive (Wal-Mart)	12:30	SUSANVILLE - Riverside Drive (Wal-Mart)	5:15
SUSANVILLE - Main & Gay St.	5:17	SUSANVILLE - Lassen College	12:37	SUSANVILLE - Lassen College	5:22
DEVIL'S CORRAL	5:28	SUSANVILLE - Casino	12:42	SUSANVILLE - Casino	5:27
WESTWOOD - Comm. Center	5:52	SUSANVILLE - Main & Gay St.	12:47	SUSANVILLE - Main & Gay St.	5:32
CLEAR CREEK - Comm. Park	5:57	DEVIL'S CORRAL	12:55	DEVIL'S CORRAL	5:40
HAMILTON BRANCH - Diner	6:03	WESTWOOD - Comm. Center	1:19	WESTWOOD - Comm. Center	6:05
CHESTER - Holiday Market	6:23	CLEAR CREEK - Comm. Park	1:25	CLEAR CREEK - Comm. Park	6:10
HAMILTON BRANCH - Christian School	6:43	HAMILTON BRANCH - Diner	1:30	HAMILTON BRANCH - Diner	6:15
CLEAR CREEK - Old Diner	6:51	CHESTER - Holiday Market	1:46	CHESTER - (Arrival) Holiday Mkt.	6:35
WESTWOOD - Comm. Center	6:57	HAMILTON BRANCH - Christian School	2:06	CHESTER - (Depart) Holiday Mkt.	6:45
SUSANVILLE - Main & Gay St.	7:25	SCHOOL		HAMILTON BRANCH - Christian School	7:05
SUSANVILLE - Lassen College	7:34	CLEAR CREEK - Old Diner	2:14	SCHOOL	
SUSANVILLE - Casino	7:40	WESTWOOD - Comm. Center	2:20	CLEAR CREEK - Old Diner	7:11
SUSANVILLE - Riverside Drive (Wal-Mart)	7:50	SUSANVILLE - Main & Gay St.	2:50	WESTWOOD - Comm. Center	7:16
		SUSANVILLE - Lassen College	2:59	SUSANVILLE - Main & Gay St.	7:46
		SUSANVILLE - Casino	3:05	SUSANVILLE - Riverside Drive (Wal-Mart)	7:53
		SUSANVILLE - Riverside Drive (Wal-Mart)	3:14		

# East County Route Map



**NOTE: Times in Blue on Route Map indicate the bus stop times for Friday East County**

Get your "Daily Pass" and ride ALL DAY on all LRB routes including the City Route!

**Passes**  
Monthly General \$90.00  
Monthly Reduced \$45.00  
Daily General \$5.00  
Daily Reduced \$2.50

## EAST COUNTY ROUTE SCHEDULE

Route runs Monday through Friday *except* Selected Holidays which are listed in Rider's Guide. TIMES LISTED BELOW ARE MONDAY TO THURSDAY. "Flag" the Bus anywhere along the route at any "safe" location for a pick-up.

BUS STOP LOCATION	TIME	GEN.	REDUCED
<b>MORNING ROUTE FROM HERLONG TO</b>			
Herlong Market	6:40	\$2.00	\$1.00
Herlong Mobile Home Park		\$2.00	\$1.00
US 395 at The Mark	6:56	\$2.00	\$1.00
Old Milford Store		\$3.00	\$1.50
Lakecrest Drive at CR A-3		\$4.00	\$2.00
CR A-3 at Sears Road		\$4.00	\$2.00
CR A-3 at Cook Road		\$4.00	\$2.00
CR A-3 at Regina Road	7:19	\$4.00	\$2.00
Standish - CR A-3 at US 395		\$4.00	\$2.00
Litchfield - Heard's Market		\$4.00	\$2.00
Standish - Days Inn RV Park		\$4.00	\$2.00
Center Road at Rice Canyon	7:35	\$4.00	\$2.00
Leavitt Lake Store		\$4.00	\$2.00
Johnstonville Store		\$4.00	\$2.00
Susanville Mobil Home Park		\$4.00	\$2.00
Riverside Drive (Wal-Mart)	7:53	\$4.00	\$2.00
Lassen College	8:00	\$4.00	\$2.00

BUS STOP LOCATION	TIME	GEN.	REDUCED
<b>AFTERNOON ROUTE FROM SUSANVILLE TO</b>			
Lassen College	3:15	\$1.00	\$0.50
Riverside Drive (Wal-Mart)		\$1.00	\$0.50
Susanville Mobile Home Park		\$2.00	\$1.00
Johnstonville Store		\$2.00	\$1.00
Leavitt Lake Store	3:40	\$2.00	\$1.00
Center Road at Rice Canyon		\$2.00	\$1.00
Standish - Days Inn RV Park	3:44	\$2.00	\$1.00
Litchfield - Heard's Market		\$2.00	\$1.00
Standish - CR A-3 at US 395	3:52	\$2.00	\$1.00
CR A-3 at Regina Road		\$2.00	\$1.00
CR A-3 at Cook Road		\$2.00	\$1.00
CR A-3 at Sears Road		\$2.00	\$1.00
Lakecrest Drive at CR A-3	4:04	\$3.00	\$1.50
Old Milford Store	4:20	\$3.00	\$1.50
US 395 at The Mark		\$3.00	\$1.50
Herlong Mobile Home Park		\$4.00	\$2.00
Herlong Market	4:40	\$4.00	\$2.00

# SUSANVILLE CITY FIXED ROUTE SCHEDULE

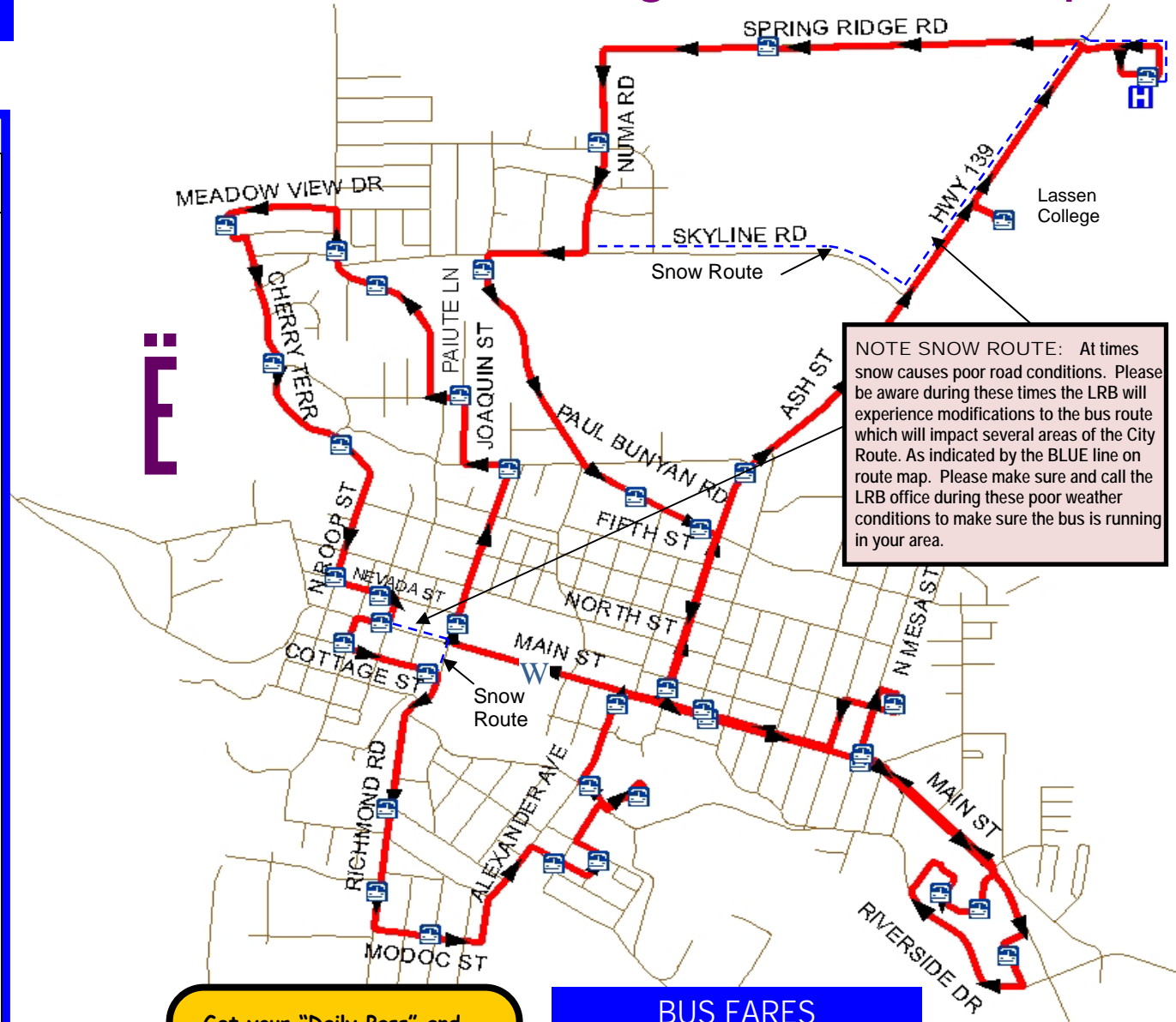
Route runs Monday thru Saturday *except* selected holidays which are listed previously in Rider's Guide.  
 NOTE: This is NOT a "Flag" Route. You must be at a designated stop for either a pick up or drop-Off.

NOTE: "Saturday Bus Service ONLY RUNS BETWEEN the hours of 8:00 AM & 3:52 PM  
 TIMES THAT SATURDAY ROUTE *DOES NOT RUN* ARE SHADED

Times in "Bold" are morning times and times in "Italics" are afternoon times

PICK-UP / DROP-OFF LOCATIONS	TIME	TIME	TIME	TIME	TIME	TIME	TIME	TIME	TIME	TIME	TIME	TIME
1) Wal-Mart Store @ Riverside Drive	<b>7:00</b>	8:00	9:00	10:00	11:00	12:00	1:00	2:00	3:00	4:00	5:00	6:00
2) N. Mesa St. & Main St.												
3) Lassen Manor Apts.												
4) Susanville Police Station												
5) Napa Auto/Susanville Mkt.												
6) Lassen Historical Museum	<b>7:09</b>	8:09	9:09	10:09	11:09	12:09	1:09	2:09	3:09	4:09	5:09	6:09
7) Weatherlow & Chestnut												
8) Glenn & Joaquin St.												
9) Susanville Garden Apts.												
10) Woodside & Paiute Ln.												
11) Susanville Ranch Park												
12) Cherry Terrace & Glenn												
13) Meadowbrook Apts.												
14) N. Roop & Nevada St.												
15) City & County Offices	<b>7:19</b>	8:19	9:19	10:19	11:19	12:19	1:19	2:19	3:19	4:19	5:19	6:19
16) Gay & Main St.												
17) S. Lassen & Cottage St.												
18) Credence High School												
19) Richmond @ N. Railroad												
20) Lassen Social Services												
21) Modoc St. & Shasta St.												
22) Orange & Limoneria												
23) Senior Nutrition Center												
24) Susan River Apartments												
25) Alexander & Riverside												
26) Burger King/Chevron Gas	<b>7:31</b>	8:31	9:31	10:31	11:31	12:31	1:31	2:31	3:31	4:31	5:31	6:31
27) Main & Ash St. (Hwy 139)												
28) Millview Apartments												
29) Lassen College	<b>7:37</b>	8:37	9:37	10:37	11:37	12:37	1:37	2:37	3:37	4:37	5:37	6:37
30) Banner Lassen Hospital												
31) Wada Way & Spring Ridge												
32) Numa & Cameron												
33) Casino												
34) Public Health Offices	<b>7:45</b>	8:45	9:45	10:45	11:45	12:45	1:45	2:45	3:45	4:45	5:45	6:45
35) Bunyan & Ash												
36) Main St. & S. McDow												
37) Main St. & S. Mesa St												
38) Safeway Shopping Center	<b>7:52</b>	8:52	9:52	10:52	11:52	12:52	1:52	2:52	3:52	4:52	5:52	6:52

# Susanville City Route Map



**NOTE SNOW ROUTE:** At times snow causes poor road conditions. Please be aware during these times the LRB will experience modifications to the bus route which will impact several areas of the City Route. As indicated by the BLUE line on route map. Please make sure and call the LRB office during these poor weather conditions to make sure the bus is running in your area.

Get your "Daily Pass" and ride ALL DAY on the City Route! Please Note that the City Route Daily Passes are good on the City Route only.

BUS FARES			
SUSANVILLE CITY ROUTE			
PER RIDE		MONTHLY PASS	
General	Reduced	General	Reduced
\$1.00	\$ .50	\$40.00	\$20.00
Daily General Pass \$3.00 & Daily Reduced Pass is \$1.50			